

## KEY FIGURES



**35** operations

We support 16 peacekeeping missions, and 19 special political missions and other field operations.



**30** countries

We support peace operations across more than 30 countries in the world's most complex environments.



**245** duty stations

We work and provide support in more than 245 duty stations across 35 peace operations.



**131,000** military and police

We support 131,000 authorized military and police personnel in UN and non-UN peace operations.



**24,000** civilians

We provide services for 24,000 authorized civilian personnel in 35 peace operations.



**\$7.6** billion budget

We help manage about \$7bn for peacekeeping (excl. Support Account) and \$610m for political missions.



**\$2.5** billion assets

We steward more than \$2.5 billion in assets across all 35 peace operations.



**14,500** staff

We work with 14,500 field support personnel in our missions, service centres and HQ.

## OUR OPERATIONS IN 2017

UN Field Support works with UN and non-UN partners to plan, mobilize and sustain 35 peacekeeping, special political and other field missions. The peace operations we support have a combined budget of over \$7.6 billion, 131,000 authorized uniformed personnel and 24,000 authorized civilian staff. In over 245 duty stations across more than 30 countries, our 14,500 field support staff help UN and non-UN peace operations create the conditions for lasting peace and stability.

## OUR MISSION

We help peace operations succeed with support solutions that are rapid, effective, efficient and responsible.



## OUR VISION

We strive to be recognized for operational excellence: consistent, reliable and sustainable results.



UNITED NATIONS

**FIELD SUPPORT**



UNITED NATIONS | FIELD SUPPORT

SUPPORT SOLUTIONS FOR PEACE OPERATIONS

## WHAT WE DO

- The United Nations Department of Field Support (DFS) is a **service provider for international peace operations**, including peacekeeping, special political and other field operations.
- Our **mission** is to help peace operations succeed with **support solutions** that are **rapid, effective, efficient** and **responsible**.
- Our core services range from **budget, finance, personnel, procurement, logistics, technology, and infrastructure** to **supply chain and asset management**.
- DFS works with UN and non-UN partners to **plan, mobilize and sustain** operations in the world's most **complex environments**.
- Our **vision** is to achieve **operational excellence**, through delivering results that are consistent, reliable and sustainable.
- Globally, **14,500 field support staff** work in peace operations across more than **30 countries** to help create the conditions for lasting peace and stability.
- The UN General Assembly **established DFS in 2007** to ensure peace operations "have what they need, when they need it, to succeed in their mandates."

## OUR SERVICE MODEL

DFS has developed a 4-tier functional service model to achieve optimal support for peace operations.



### Strategic functions

Strategy, priorities, policies and performance, as well as UN Member State engagement, are managed in **HQ**.



### Global operational functions

Operational services that are best managed globally are provided by **HQ** and by our **Global Service Centre**, Brindisi.



### Non-location-dependent functions

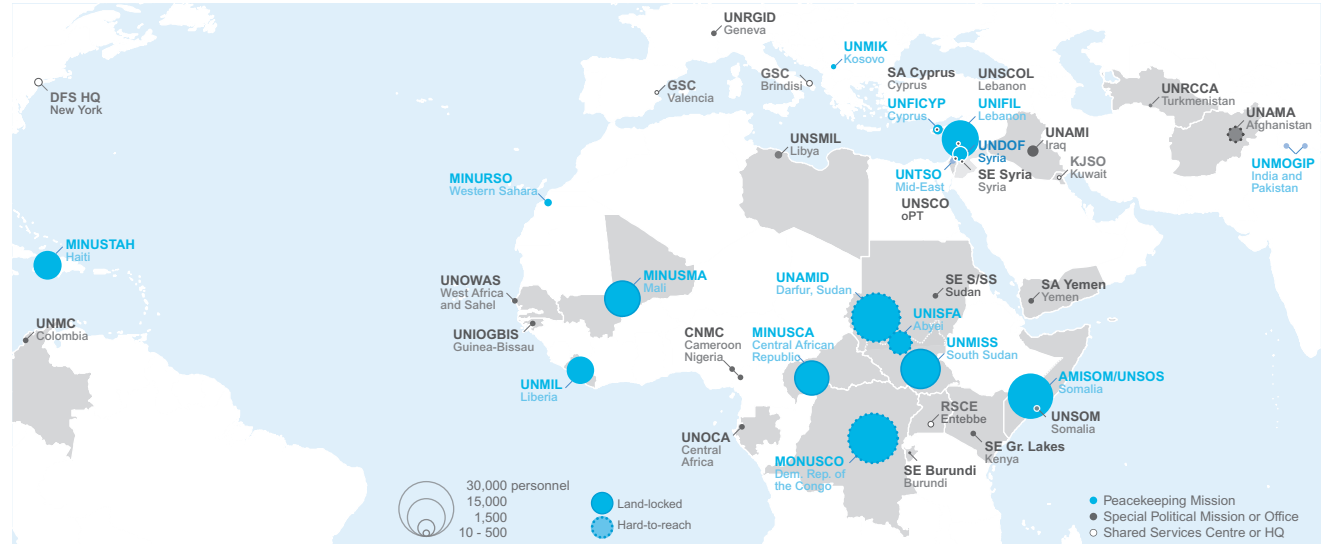
Back-office services are offered by **Shared Services Centres** in Entebbe and Kuwait.



### Location-dependent functions

Services that must be provided locally and on-the-ground are maintained within our **field missions**.

## WHERE WE WORK



Note: Circles indicate size of authorized personnel deployment. The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

## OUR KEY OBJECTIVES

We have set five overarching objectives, against which we measure our progress and evaluate our services.

- To enable **mandate delivery**
- To meet **client and stakeholder expectations**
- To steward **resources** of UN member states
- To deliver within **rules and regulations**
- To foster respect for UN **norms and values**

## OUR PRIORITY INITIATIVES

We pursue priority initiatives to accelerate progress towards more rapid, effective, efficient and responsible solutions.

- **Supply chain management:** implement an agile, well-managed supply chain so that goods and services can flow effectively and efficiently from source to clients.
- **Environmental management:** protect habitats, conserve natural resources, and control hazards in our operations.
- **Management reform:** streamline UN business processes to align responsibility, resources and authority.
- **Technology:** foster technology and innovation in peace operations, including completing the Umoja ERP roll-out.
- **Conduct and discipline:** work with all stakeholders on accountability, prevention, remediation and enforcement for misconduct, and sexual exploitation and abuse.

## PEACE OPERATIONS IN CONTEXT

**75%** Peace operations share of **UN spending**  
Share of total UN Secretariat spending in 2014

**55%** Peace operations share of **UN civilian staff**  
Share of total UN Secretariat staff in 2015

**85%** Peace operations share of **UN procurement**  
Share of total UN Secretariat procurement in 2015

**63%** Personnel in **hard-to-reach locations**  
% of authorized personnel in remote / land-locked areas

**43%** Area of operation classified as **dangerous**  
% of km<sup>2</sup> with security level 'substantial', 'high' or 'extreme'

## TRENDS IN PEACEKEEPING

**+24%** **Uniformed personnel** since 2008/09  
Change in authorized level, incl. UNSOS

**-28%** **Civilian personnel** since 2008/09  
Change in authorized posts and positions, incl. UNSOS

**-23%** **Cost** per uniformed personnel since 08/09  
Inflation-adjusted, accounts for total mission spending on uniformed personnel, civilian staff and operations

Version 06 Nov 2017. For more information please contact O/USG DFS.