

KINGDOM OF MOROCCO

Morocco Issue Paper # 09

REASSESSMENT OF THE REIMBURSEMENT RATE APPLIED TO INTERNET SERVICES, FROM 6 \$ TO 25 \$ PER PERSON PER MONTH

1. ISSUE PAPER THEME

Self-Sustainment

2. SUMMARY / BACKGROUND / PREVIOUS HISTORY

Internet access has always been a concern for troop- and police-contributing countries (T/PCC). As part of the welfare component of self-sustainment, it is currently the responsibility of T/PCCs to provide Internet access to their personnel.

However, despite the efforts made by Troop-Contributing Countries (TCCs) to establish this service, the costs associated with procurement, subscription, and high-speed connectivity far exceed the UN reimbursement rate of **6 USD** per person.

Previous History:

The lack of internet access in the mission area not only impacts personnel welfare but also morale and, most critically, psychological resilience. Moreover, given increasing communication requirements and the need for secure, seamless data exchange, reliable high-speed internet access has become essential to ensure optimal operational responsiveness in the field. However, the current reimbursement rate does not cover the actual costs of providing service that meets required operational standards. (Similar to Starlink, currently pending deployment within RAF/MINUSCA and MONUSCO contingents, where the subscription cost for basic internet service (Residential Lite) amounts to approximately 29 USD per person per month.)

3. DETAILED PROPOSAL

In this regard, a review of the reimbursement rate for internet services is requested, to account for the need for high-speed connectivity, which is essential for the effective conduct of missions.

Chapter 8, Annex B, paragraph on **Internet Access**, page 234 of the 2023 COE Manual:

Monthly Internet Access Rate (excluding factors): ~~6 USD~~ - **USD 25 per person/month**.

4. FINANCIAL IMPLICATIONS

5. PROPOSED 2026 COE MANUAL TEXT

Refer to paragraph 3. DETAILED PROPOSAL of this IP.